

## List of Data Processors and Data Controllers used by Ardoq

### **Disclaimer**

The following service providers may be used by Ardoq. We are aware that some are not per the General Data Protection Regulation compatible as of now. Ardoq will work with our vendors and closely monitor their progress towards the 25<sup>th</sup> of May 2018.

Ardoq is currently implementing techniques such as Pseudonymisation and similar to solve challenges in this respect.

This Appendix will be updated as their status change, but we will not add new ones without notification as described in our Terms.

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Company	Service	Hosted in EU	Purpose	Data	Privacy Shield Framework
<b>Amazon</b>	AWS	Yes	Hosting of our platform and our services	All customer data	EU
- <a href="https://www.privacyshield.gov/participant?id=a2zt0000000TOWQAA4&amp;status=Active">https://www.privacyshield.gov/participant?id=a2zt0000000TOWQAA4&amp;status=Active</a>					
<b>Adyen</b>	Adyen	Yes	Payment Gateway's bank in EU		
<b>Google Inc.</b>	Google Analytics	No	Website Analytics	Pseudonymized	Swiss+EU
- <a href="https://www.privacyshield.gov/participant?id=a2zt000000001L5AAI&amp;status=Active">https://www.privacyshield.gov/participant?id=a2zt000000001L5AAI&amp;status=Active</a>					
<b>Intercom, Inc</b>	Intercom	No	Support, chat and tailored messaging	Email address and name	EU
- <a href="https://www.privacyshield.gov/participant?id=a2zt0000000TNQvAAO&amp;status=Active">https://www.privacyshield.gov/participant?id=a2zt0000000TNQvAAO&amp;status=Active</a>					
<b>Chargebee Inc</b>	Chargebee	No	Subscription management	Billing address, contact details	EU
- <a href="https://www.privacyshield.gov/participant?id=a2zt0000000TN6jAAG&amp;status=Active">https://www.privacyshield.gov/participant?id=a2zt0000000TN6jAAG&amp;status=Active</a>					
<b>Domo</b>	Domo	No	Usage Analytics	Email address, app events, will Pseudonymize	EU
- <a href="https://www.privacyshield.gov/participant?id=a2zt0000000GnsoAAC&amp;status=Active">https://www.privacyshield.gov/participant?id=a2zt0000000GnsoAAC&amp;status=Active</a>					
<b>PayPal</b>	Braintree	No	Payment Gateway	CC and Contact information	Model Clauses
- <a href="https://www.braintreepayments.com/assets/Braintree-PSA-Model-Clauses.pdf">https://www.braintreepayments.com/assets/Braintree-PSA-Model-Clauses.pdf</a>					
<b>Segment</b>	Segment	No	Analytics gateway, proxy to analytics services	Email address, IP and Name, will pseudonymize	Model Clauses
- On request					
<b>Automattic</b>	Gravatar	No	Avatar images	Opt in	Swiss+EU
- <a href="https://www.privacyshield.gov/participant?id=a2zt0000000CbqcAAC&amp;status=Active">https://www.privacyshield.gov/participant?id=a2zt0000000CbqcAAC&amp;status=Active</a>					

Company	Service	Hosted in EU	Purpose	Data	Privacy Shield Framework
<b>Zapier</b>	Zapier	No	Integration	Email Address and Name	EU
- <a href="https://www.privacyshield.gov/participant?id=a2zt0000000TNk2AAG&amp;status=Active">https://www.privacyshield.gov/participant?id=a2zt0000000TNk2AAG&amp;status=Active</a>					
<b>The Rocket Science Group LLC</b>	Mailchimp + Mandrill	No	Email list + transaction email	Email address and name	EU
- <a href="https://www.privacyshield.gov/participant?id=a2zt0000000TO6hAAG&amp;status=Active">https://www.privacyshield.gov/participant?id=a2zt0000000TO6hAAG&amp;status=Active</a>					
<b>ProsperWorks</b>	Prosperworks	No	CRM + lead tracking	Information registered by sales representatives	EU
- <a href="https://www.privacyshield.gov/participant?id=a2zt0000000CbKAA0&amp;status=Active">https://www.privacyshield.gov/participant?id=a2zt0000000CbKAA0&amp;status=Active</a>					
<b>Atlassian</b>	JIRA	No	Jira integration	Opt in, customer data	EU
- <a href="https://www.privacyshield.gov/participant?id=a2zt00000004FK0AAM&amp;status=Active">https://www.privacyshield.gov/participant?id=a2zt00000004FK0AAM&amp;status=Active</a>					
<b>Tarsnap</b>	Backup	No	High Encrypted offline backup storage, will be merged to our hosted AWS.		AWS
- <a href="https://www.privacyshield.gov/participant?id=a2zt0000000TOWQAA4&amp;status=Active">https://www.privacyshield.gov/participant?id=a2zt0000000TOWQAA4&amp;status=Active</a>					